# Financial Results and Business Update

Andreas Andreades, CEO Takis Spiliopoulos, CFO

23 April 2024 Quarter ended, 31 March 2024



# Disclaimer

Our presentation and this document may contain forward-looking statements relating to the future of the business and financial performance of Temenos AG.

Any statements we make about our expectations, plans and prospects for the Company, including any guidance on the Company's financial performance, constitute forward-looking statements.

The forward-looking financial information provided by the Company on the conference call and in this document represent the Company's current view and estimates as of 23 April 2024. We anticipate that subsequent events and developments may cause the Company's guidance and estimates to change. Such events may include adverse publicity from information put into market place by a short seller, which the company believes to be inaccurate and misleading, as well as the time and efforts relating to the company's response thereto. Future events are inherently difficult to predict. Accordingly, actual results may differ materially from those indicated by these forward-looking statements as a result of a variety of factors. More information about factors that potentially could affect the Company's financial results is included in its annual report available on the Company's website.

While the Company may elect to update forward-looking information at some point in the future, the Company specifically disclaims any obligation to do so.

More information about factors that potentially could affect the Company's financial results is included in its annual report available on the Company's website.

© Temenos AG 2024

# Non-IFRS information

In its presentation and in this document, the Company may present and discuss non-IFRS measures.

Readers are cautioned that non-IFRS measures are subject to inherent limitations. Non-IFRS measures are not based on any comprehensive set of accounting rules or principles and should not be considered as a substitute for IFRS measurements. Also, the Company's supplemental non-IFRS measures may not be comparable to similarly titled non-IFRS measures used by other reporting companies.

In the Appendix accompanying this presentation, the Company sets forth supplemental non-IFRS figures for revenue, operating costs, EBIT, EBITDA, net earnings and earnings per share that exclude the effect of share-based payments, the carrying value of acquired companies' deferred revenue, the amortization of acquired intangibles, discontinued activities, acquisition/investment related charges, restructuring costs, and the income tax effect of the non-IFRS adjustments. These tables also present the most comparable IFRS financial measures and reconciliations.

In addition, the Company provides percentage increases or decreases in its revenue (on both an IFRS and non-IFRS basis) eliminating the effect of changes in currency values when it believes that this presentation is helpful to an understanding of trends in its business. Accordingly, when trend information is expressed "in constant currencies" or "c.c.", the results of the "prior" period have first been recalculated using the average exchange rates of the comparable period in the current year, and then compared with the results of the comparable period in the current year.

# Q1-24 highlights

# Q1-24 financial highlights (non-IFRS, c.c.)

- ARR of USD 723m, up 12% y-o-y
- Subscription revenue of USD 20m
- SaaS ACV of USD 5m, SaaS revenue up 19%
- Total software licensing declined by 8%
- Maintenance revenue accelerated to 10% growth
- Total revenue growth of 2%
- EBIT growth of 7%, EBIT margin expansion of 2% points
- Free cash flow of USD 49m, up 26%

### **Q1-24 operational highlights**

- Temporary lengthening of sales cycles due to short seller allegations impacted signings in Q1-24
- Pipeline continued to grow despite challenging sales environment
- Sales environment otherwise remained stable with no impact from macro
- Sales focus on ARR driving strong growth in recurring revenue streams
- Shift to recurring revenue model is reducing volatility, with total revenue still growing despite lower license sales
- No change to full year guidance with publication of independent report on allegations expected to restore normal deal closure rates

# FY-24 guidance confirmed (non-IFRS, c.c.)

- ARR growth of about 15%
- Total software licensing revenue growth of 7-10%
- EBIT growth of 7-9%
- EPS growth of 6-8%
- FCF growth of at least 16%

# Agenda

**Operational highlights** 

**Financial update** 

**Conclusion** 

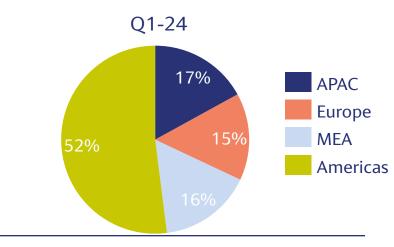
Appendix

### Q1-24 sales and operational review

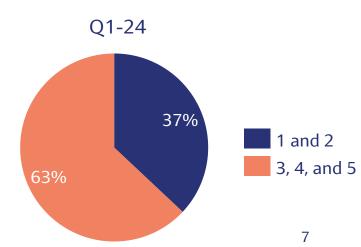
- Q1-24 signings impacted by temporary delays in client decision making due to short seller allegations
- Sales environment otherwise remained stable
- Despite sales challenges, APAC and Europe still grew year-on-year, with Americas flat and MEA seeing a decline due to a tough comparable
- Subscriptions continued to grow as a percentage of the license mix, at 73% in Q1-24, continuing to achieve value uplift on new clients and renewals
- 9 new client wins in the quarter
- Tier 1 & 2 mix in total software licensing at 37% in Q1-24 and 42% over the last twelve months

### **Total software licensing**





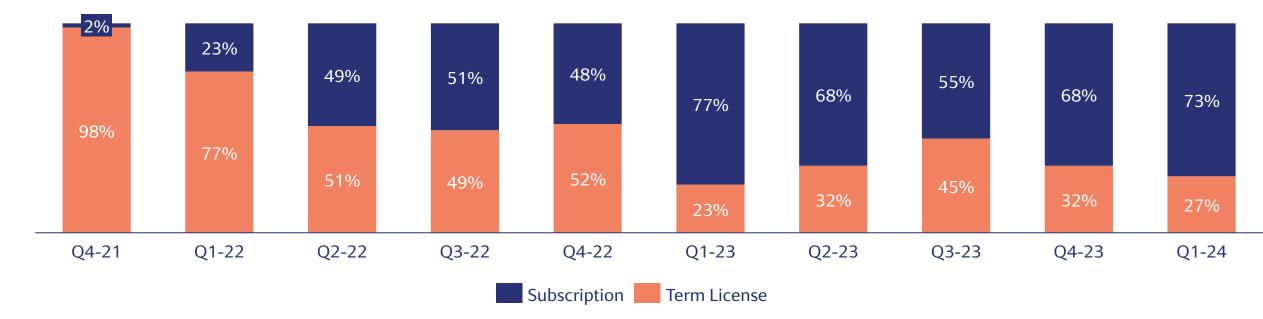
**Tiers** 



### **Subscription transition substantially complete**

### **Subscription and term license mix**

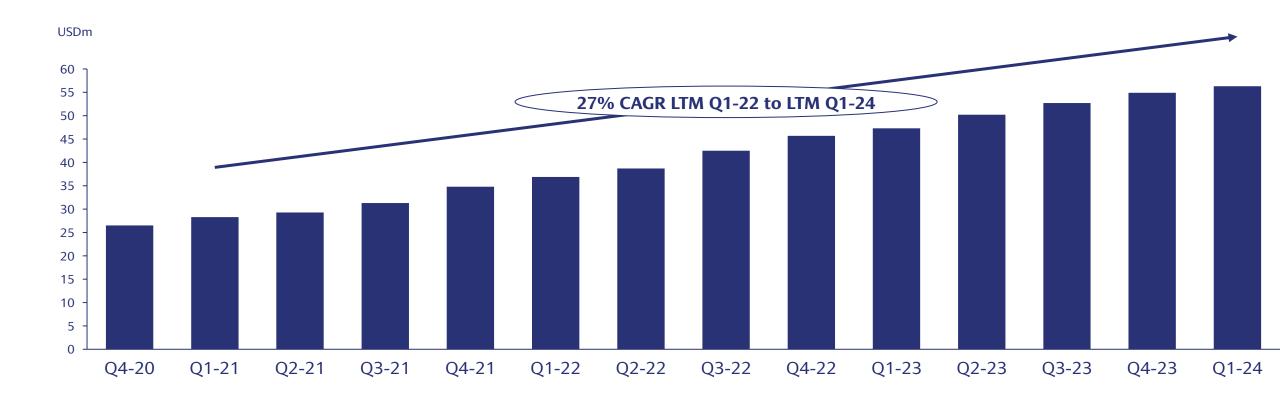
### Subscription was 44% of FY-22 and 67% of the FY-23 subscription and term license mix



**Subscription represented 73% of Q1-24 subscription and term license mix** 

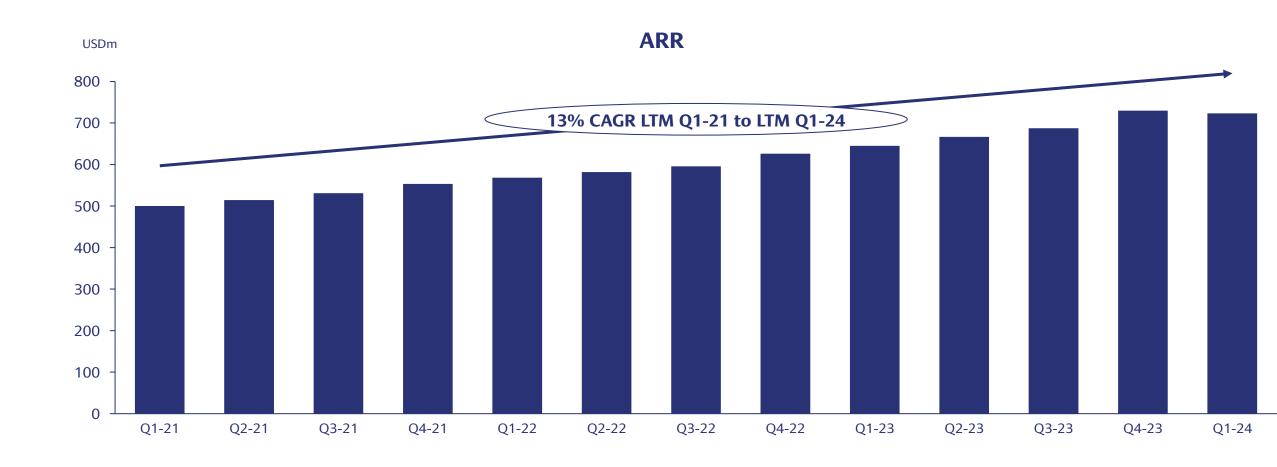
### SaaS momentum continues with revenue growth of 19% in Q1-24





Q1-24 SaaS ACV of USD 5m; mix of new logos and upsell/cross-sell

### Strong ARR growth trajectory, up 12% in Q1-24



ARR growth driven by subscription, SaaS and maintenance

# Agenda

**Operational highlights** 

**Financial update** 

**Conclusion** 

**Appendix** 

# Q1-24 Non-IFRS financial highlights

### **Revenue and profit (non-IFRS, c.c.)**

- ARR of USD 723.1m, up 12%
- Subscription revenue of USD 20.1m
- SaaS revenue up 19% in Q1-24
- Total software licensing down 8% in Q1-24
- Maintenance growth of 10% in Q1-24
- Total revenue growth of 2% in Q1-24
- EBIT up 7% in Q1-24
- Q1-24 EBIT margin of 31.7%, up 2% pts
- EPS (reported) up 6% in Q1-24

### **Cash flow**

- Q1-24 operating cash flow of USD 71.6m, up 1% y-o-y;
- Q1-24 operating cash conversion of 118% of IFRS EBITDA
- Q1-24 free cash flow of USD 48.8m, up 26% y-o-y
- DSOs at 136 days, up 11 days y-o-y, down 5 days q-o-q

### **Debt, leverage and capital allocation**

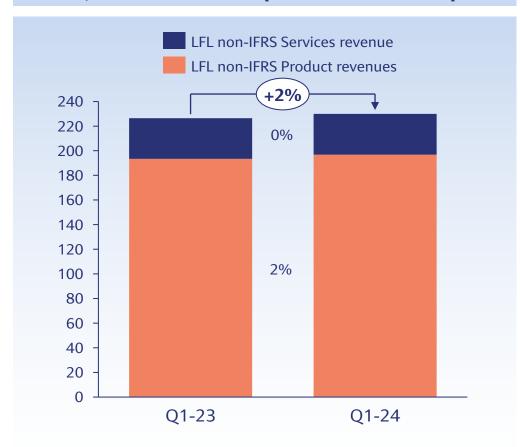
Net debt<sup>1</sup> of USD 549m as of 31 March 2024; leverage at 1.4x at quarter end, down from 1.6x at Q4-23

# ARR and non-IFRS income statement – operating

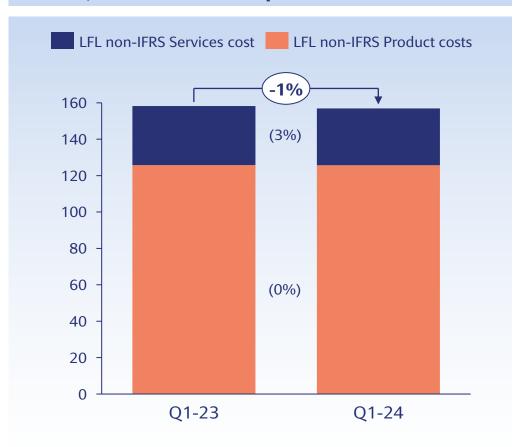
ARR (USDm)	Q1-24	Q1-23	Y-o-Y reported	Y-o-Y c.c.				
ARR	723.1	645.2	12%	12%	'			
Income statement (USDm)	Q1-24	Q1-23	Y-o-Y reported	Y-o-Y c.c.	LTM Q1-24	LTM Q1-23	Y-o-Y reported	Y-o-Y c.c.
Subscription	20.1	33.8	(41%)	(41%)	146.7	129.0	14%	13%
Term Licence	7.6	10.2	(25%)	(25%)	75.6	109.6	(31%)	(31%)
SaaS	56.3	47.3	19%	19%	214.1	174.2	23%	23%
Total software licensing	84.0	91.3	(8%)	(8%)	436.4	412.8	6%	5%
Maintenance	112.7	102.4	10%	10%	434.0	404.7	7%	7%
Services	33.1	32.8	1%	0%	133.2	138.0	(4%)	(5%)
Total revenue	229.9	226.5	1%	2%	1,003.6	955.5	5%	4%
Operating costs	156.9	159.3	(2%)	(1%)	684.9	675.2	1%	1%
EBIT	72.9	67.2	9%	7%	318.7	280.3	14%	12%
Margin	31.7%	29.7%	2% pts	2% pts	31.8%	29.3%	2% pts	2% pts
EBITDA	94.3	88.5	7%	5%	404.6	370.5	9%	8%
Margin	41.0%	39.1%	2% pts		40.3%	38.8%	2% pts	

### Like-for-like revenues and costs

- Q1-24 LFL non-IFRS revenues up 2%
- Q1-24 LFL non-IFRS product revenues up 2%



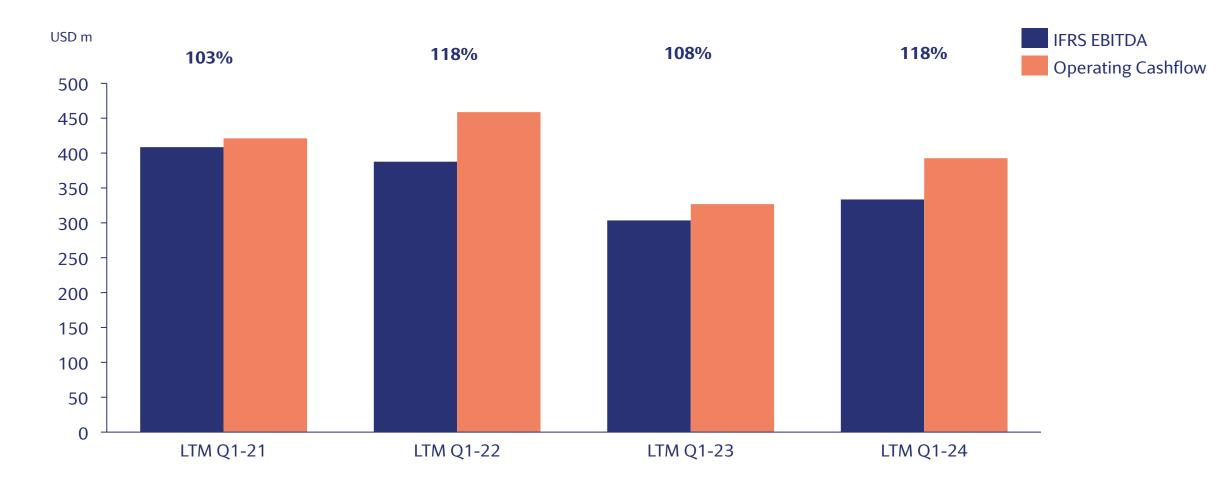
- Q1-24 LFL non-IFRS costs down 1%
- Q1-24 LFL non-IFRS product costs flat



# **Non-IFRS** income statement – non-operating

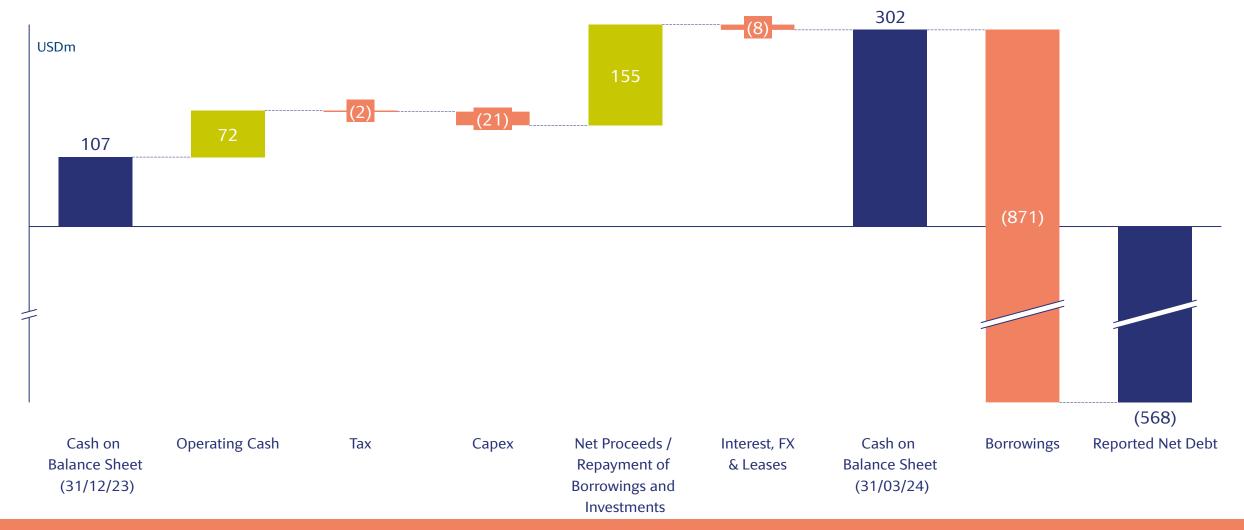
In USDm, except EPS	Q1-24	Q1-23	Y-o-Y reported	LTM Q1-24	LTM Q1-23	Y-o-Y reported
EBIT	72.9	67.2	9%	318.7	280.3	14%
Net finance charge	(3.4)	(5.3)	(37%)	(20.4)	(23.8)	(14%)
FX gain / (loss)	(1.9)	0.4	(633%)	(1.5)	1.3	(216%)
Tax	(13.9)	(12.1)	14%	(61.4)	(49.7)	24%
Net profit	53.8	50.1	7%	235.3	208.1	13%
EPS (USD)	0.73	0.69	6%	3.24	2.89	12%

### **IFRS** cash conversion



**Cash conversion well above 100% target** 

## **Group liquidity**



Leverage at 1.4x at end of Q1-24

# FY-24 guidance confirmed (non-IFRS, c.c.)

	FY-24 guidance	FY-23 base (USD, c.c.)
ARR	About 15% growth	728m
Total software licensing	7-10% growth	444m
EBIT	7-9% growth	310m
EPS	6-8% growth	3.19*
Free cash flow	At least 16% growth	243m*

# Mid-term targets (non-IFRS, c.c.)

	Mid-term targets (USD)	FY-23 base (USD, c.c.)
ARR	>1.3bn	728m
EBIT	>570m	310m
Free cash flow (reported)	>700m	243m*

# Agenda

**Operational highlights** 

**Financial update** 

**Conclusion** 

**Appendix** 

# Concluding remarks

- USD 723m of ARR at end of Q1-24, up 12%
- Shift to recurring revenue model with ARR as key metric is reducing quarterly volatility, with total revenue growing despite lower license sales
- Pipeline continued to grow in Q1-24
- Publication of independent report expected to restore normal deal closure rates
- Strong growth in profitability in Q1-24 also linked to recurring revenue model
- Sales environment expected to remain stable through 2024
- FY-24 guidance confirmed

# Agenda

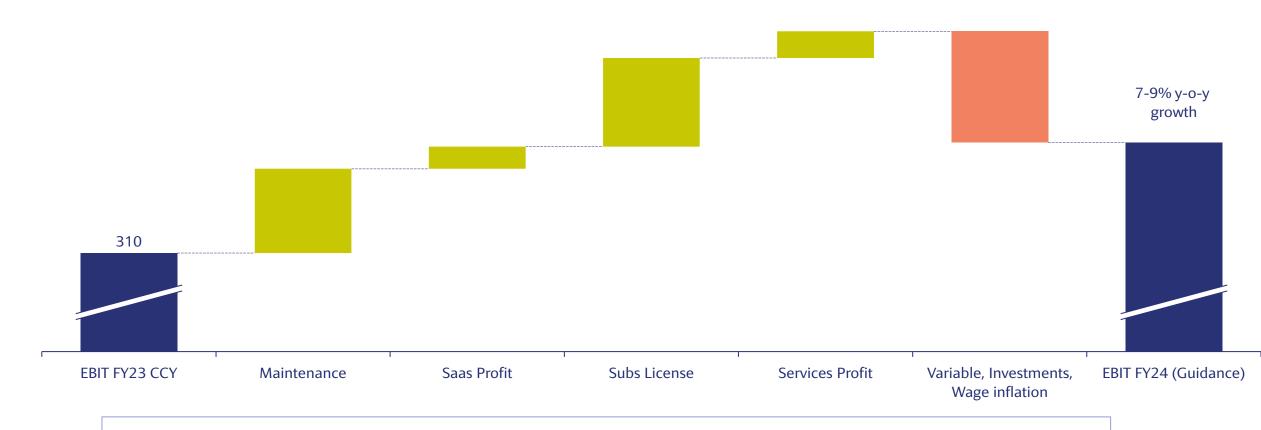
**Operational highlights** 

**Financial update** 

**Conclusion** 

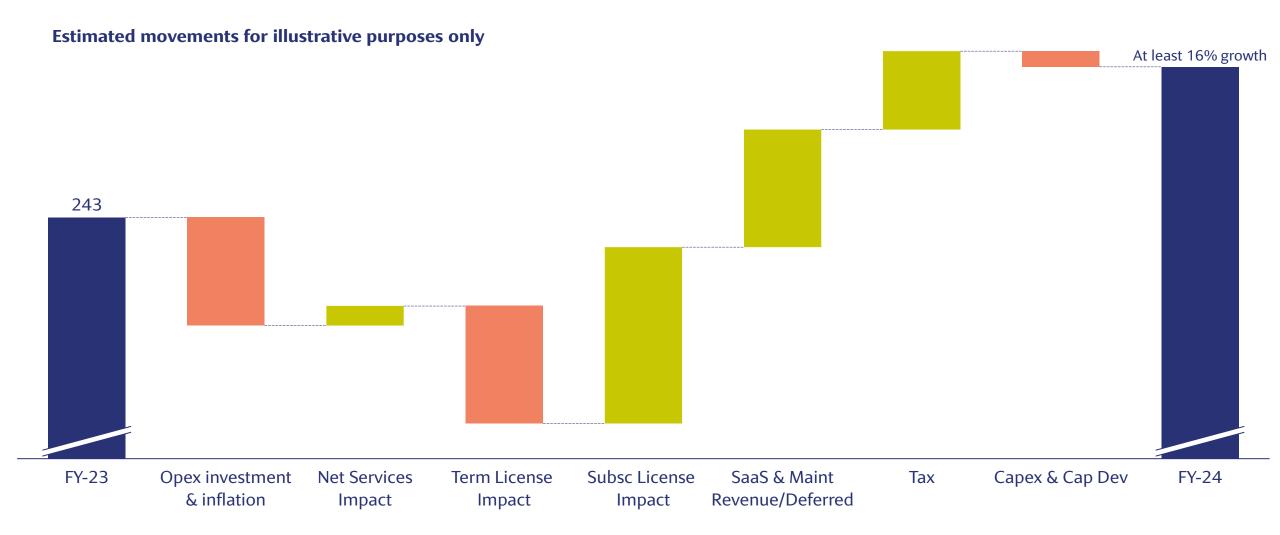
**Appendix** 

# **Illustrative Non-IFRS EBIT Bridge FY-23/FY-24**



- Visibility on maintenance and subscription driving FY-24 EBIT growth
- Prior year headwinds on services business overcome, contributing to margin expansion in FY-24
- Sustained commitment to investment in Cloud, S&M and R&D combined with wage inflation

### FCF evolution 2023 to 2024



### Impact of subscription transition on P&L, cashflow and ARR



Year 5

Year 1

Year 2

Year 3

Year 4

ARR

Year 5

Year 6

Year 3

ARR

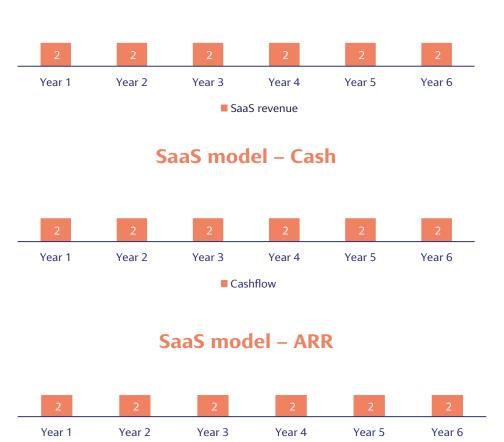
Year 4

Year 2

Year 1

### Impact of SaaS contracts on P&L, cashflow and ARR

### SaaS model - P&L



ARR

# Q1-24 operational overview

# 62 go-lives

including 25 implementation go-lives in Q1-24







# FX and other assumptions underlying FY-24 guidance

In preparing the FY-24 guidance, the Company has assumed the following FX rates:

EUR to USD exchange rate of 1.08

GBP to USD exchange rate of 1.26; and

USD to CHF exchange rate of 0.87

The Company has also assumed the following for FY-24 guidance:

- Cash conversion of 100%+ of IFRS EBITDA into Operating Cash
- FY-24 tax rate expected to be between 20-22%

### **FX** exposure

% of total	USD	EUR	GBP	CHF	INR	RON	Other
Total software licensing	69%	19%	2%	3%	0%	0%	6%
Maintenance	77%	15%	2%	1%	0%	0%	6%
Services	55%	27%	6%	5%	0%	0%	7%
Revenues	70%	18%	3%	3%	0%	0%	6%
Non-IFRS costs	27%	18%	10%	5%	16%	2%	21%
Non-IFRS EBIT	165%	19%	(15)%	(3)%	(35)%	(3)%	(27)%

NB. All % are approximations based on FY-23 actuals

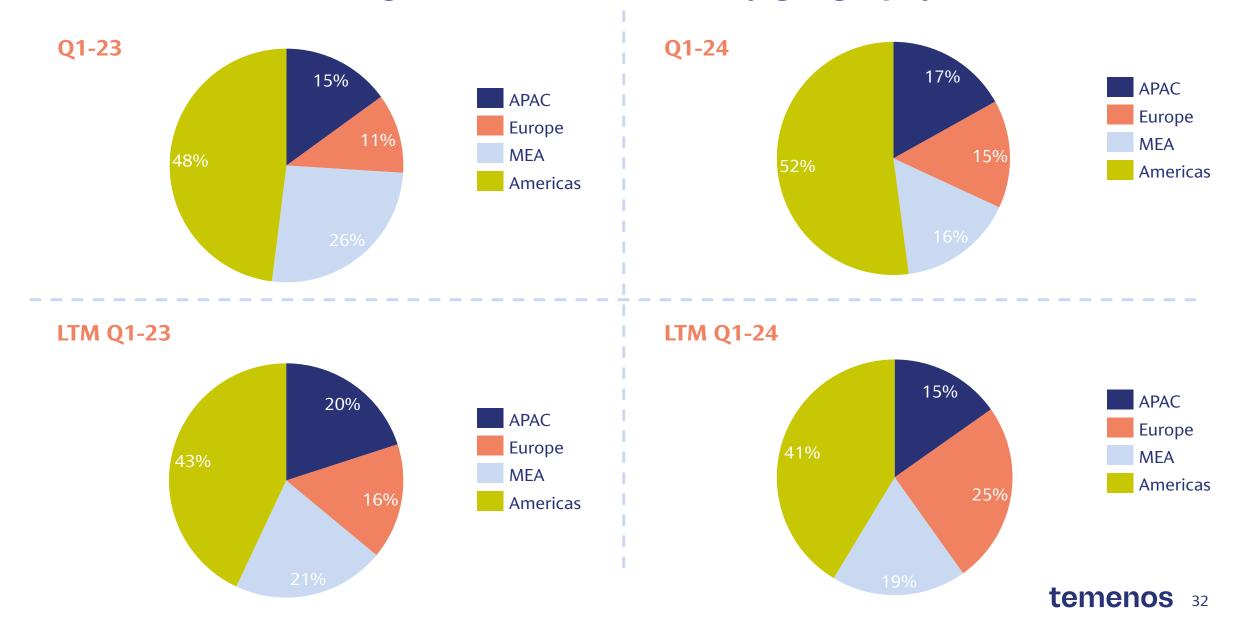
# **Quarterly SaaS ACV**

USDm	Q1-19	Q2-19	Q3-19	Q4-19
SaaS ACV	2.7	2.9	6.6	8.8
USDm	Q1-20	Q2-20	Q3-20	Q4-20
SaaS ACV	5.3	3.5	14.3	11.5
USDm	Q1-21	Q2-21	Q3-21	Q4-21
SaaS ACV	12.1	17.4	10.7	17.0
USDm	Q1-22	Q2-22	Q3-22	Q4-22
SaaS ACV	19.0	10.6	17.9	10.5
USDm	Q1-23	Q2-23	Q3-23	Q4-23
SaaS ACV	18.9	20.2	12.8	8.6
USDm	Q1-24	Q2-24	Q3-24	Q4-24
SaaS ACV	4.7			

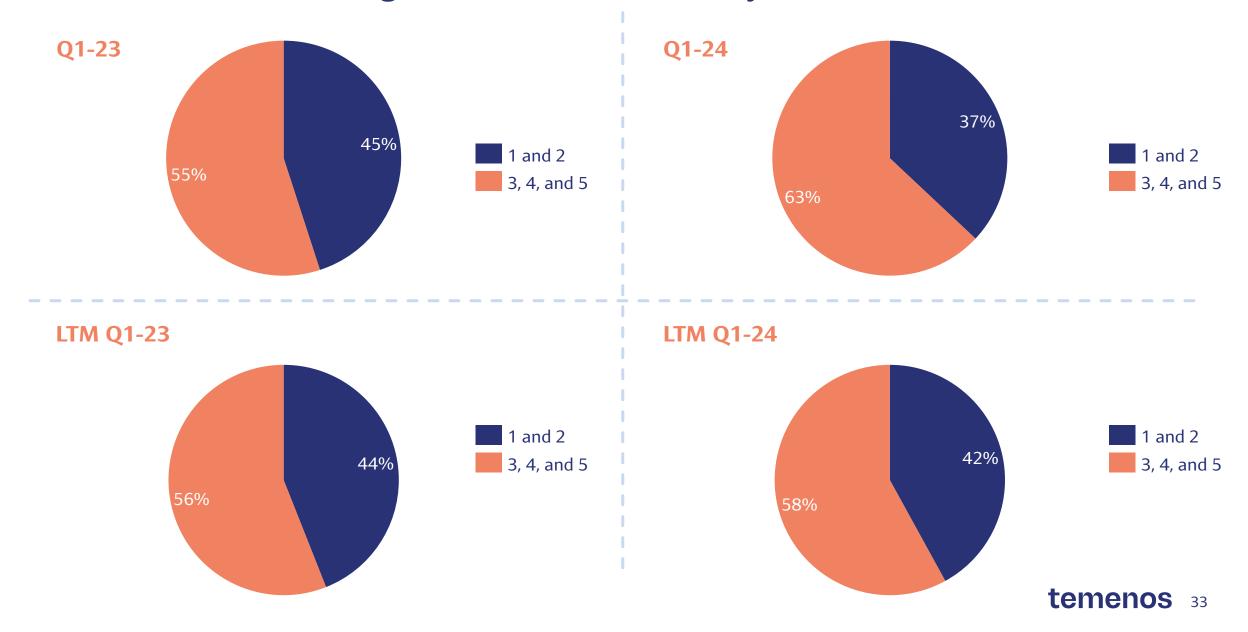
# **Quarterly ARR, FCF**

ARR, USD m	Q1-20	Q2-20	Q3-20	Q4-20	Q1-21	Q2-21	Q3-21	Q4-21	Q1-22	Q2-22	Q3-22	Q4-22	Q1-23	Q2-23	Q3-23	Q4-23	Q1-24
ARR	468.1	475.4	486.4	493.5	500.1	514.4	530.8	553.4	568.4	581.9	595.9	626.1	645.2	666.8	687.5	730.0	723.1
FCF, USD m	Q1-20	Q2-20	Q3-20	Q4-20	Q1-21	Q2-21	Q3-21	Q4-21	Q1-22	Q2-22	Q3-22	Q4-22	Q1-23	Q2-23	Q3-23	Q4-23	Q1-24

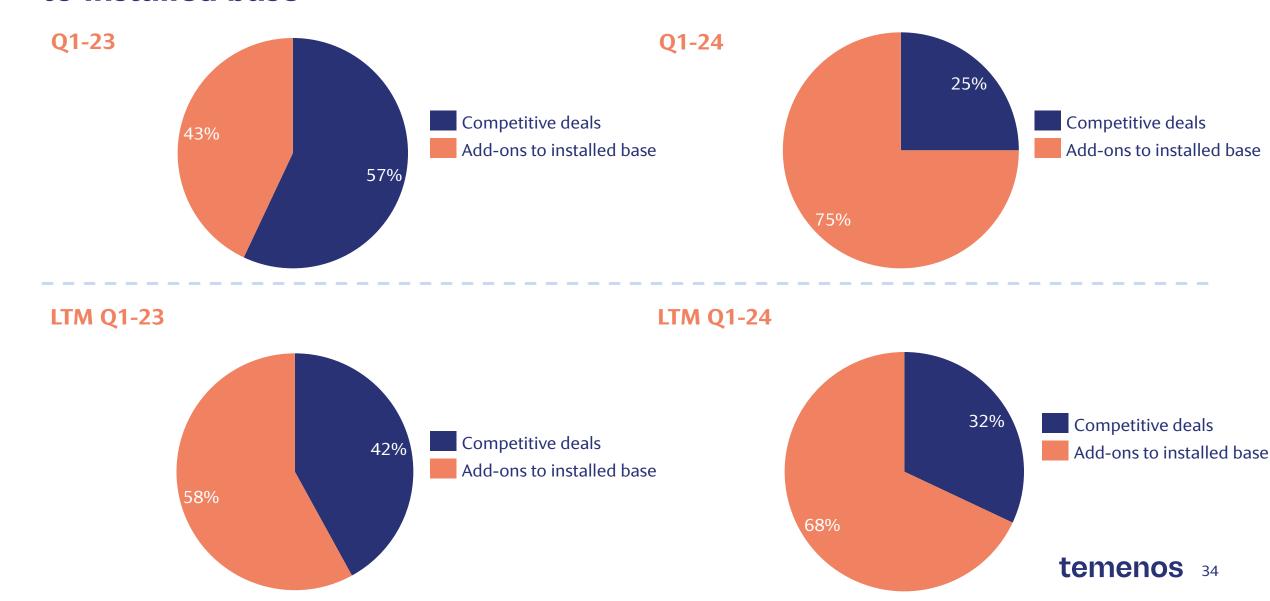
### Total software licensing revenue breakdown by geography



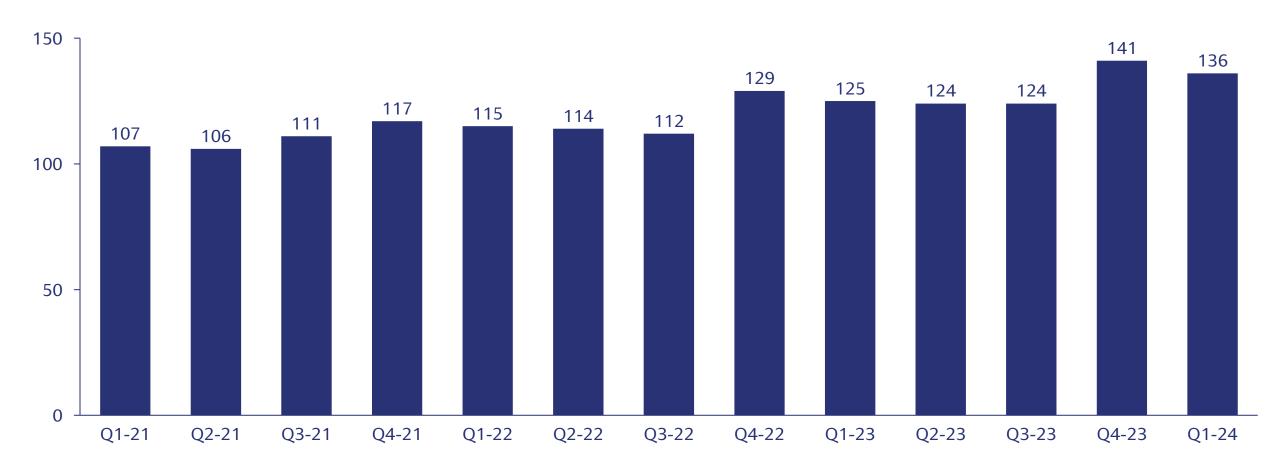
## Total software licensing revenue breakdown by customer tier



# Software licensing revenue breakdown by competitive deals/ add-ons to installed base

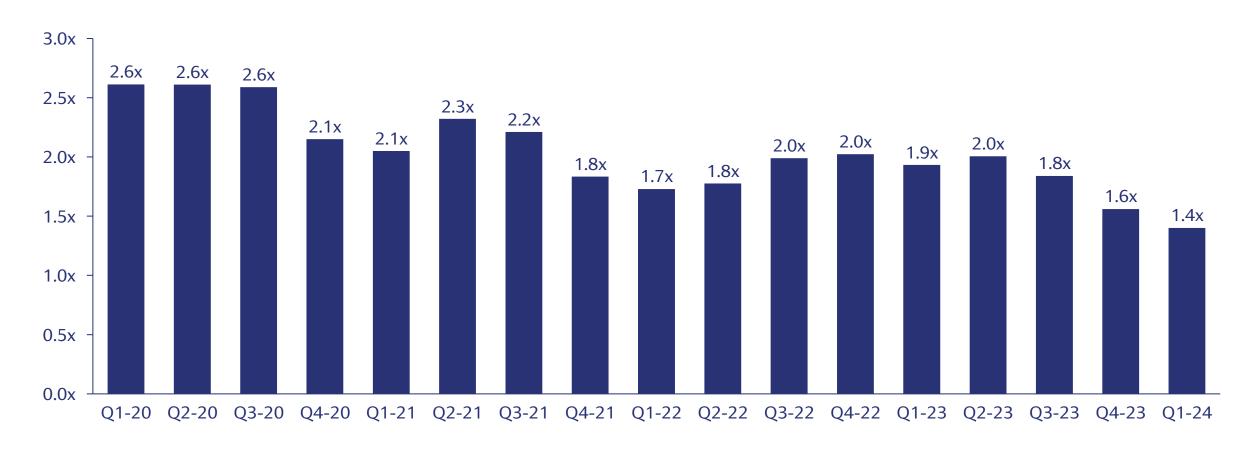


### **DSOs**



## **Balance sheet –leverage**

### **Leverage ratios**



# **Capitalization of development costs**

USDm
Cap' dev' costs
Amortisation
Net cap' dev'

Q1-22	Q2-22	Q3-22	Q4-22	FY-22
(21.9)	(22.3)	(21.3)	(20.8)	(86.3)
15.8	16.4	15.7	15.6	63.4
(6.1)	(6.0)	(5.6)	(5.2)	(22.9)

USDm
Cap' dev' costs
Amortisation
Net cap' dev'

FY-23	Q4-23	Q3-23	Q2-23	Q1-23
(76.6)	(19.3)	(19.4)	(18.2)	(19.7)
58.6	14.8	14.7	14.7	14.4
(18.1)	(4.6)	(4.7)	(3.5)	(5.3)

USDm
Cap' dev' costs
Amortisation
Net cap' dev'

Q1-24	Q2-24	Q3-24	Q4-24	FY-24
(19.3)				
14.8				
(4.6)				

### FCF Evolution 2023 to Mid-term

### **Estimated movements for illustrative purposes only**



# Reconciliation from IFRS to non-IFRS

### **IFRS** revenue measure

- + Deferred revenue write-down
- = Non-IFRS revenue measure

### **IFRS** profit measure

- +/- Share-based payments and related social charges
- +/- Deferred revenue write down
- + / Discontinued activities
- + / Amortisation of acquired intangibles
- + / M&A related costs
- + / Fair value change on financial investments
- + / Restructuring
- + / Taxation
- Non-IFRS profit measure

### Accounting elements not included in non-IFRS guidance

Below are the accounting elements not included in the FY-24 non-IFRS guidance:

FY-24 estimated share-based payments charge of c.5% of revenue

FY-24 estimated amortisation of acquired intangibles of USD 50m

FY-24 estimated restructuring / M&A related costs of USD 22m

Restructuring / M&A related costs include costs incurred in connection with a restructuring programme or other organisational transformation activities planned and controlled by management, or cost related mainly to advisory fees, integration costs and earn out credits or charges. Severance charges, for example, would only qualify under this expense category if incurred as part of a company-wide restructuring plan These estimates do not include impact of any further acquisitions or restructuring programmes commenced after April 23, 2024. The above figures are estimates only and may deviate from expected amounts.

# **Earnings Reconciliation – IFRS to non-IFRS**

In USDm, except EPS		
Subscription		
Term Licence		
SaaS		
<b>Total Software Licensing</b>		
Maintenance		
Services		
Total Revenue		
<b>Total Operating Costs</b>		
Restructuring/M&A costs		
Amort of Acq'd Intang.		
Share-based payments		
<b>Operating Profit</b>		
<b>Operating Margin</b>		
Financing Costs		
Taxation		
Net Earnings		
EPS (USD per Share)		

3 Months Ending 31 March			3 Months Ending 31 March		
2024		2024	2023		2023
IFRS	Non-IFRS adj.	Non-IFRS	IFRS	Non-IFRS adj.	Non-IFRS
20.1		20.1	33.8		33.8
7.6		7.6	10.2		10.2
56.3		56.3	47.3		47.3
84.0		84.0	91.3		91.3
112.7		112.7	102.4		102.4
33.1		33.1	32.8		32.8
229.9		229.9	226.5		226.5
(183.5)	26.6	(156.9)	(183.4)	24.0	(159.4)
(5.3)	5.3	-	(3.8)	3.8	-
(10.8)	10.8	-	(11.1)	11.1	-
(10.4)	10.4	-	(9.1)	9.1	-
46.4	26.6	72.9	43.2	24.0	67.2
20%		32%	19%		30%
(5.3)	-	(5.3)	(5.0)	-	(5.0)
(8.8)	(5.1)	(13.9)	(7.7)	(4.5)	(12.1)
32.3	21.5	53.8	30.6	19.5	50.1
0.44	0.29	0.73	0.42	0.27	0.69

# **Net earnings reconciliation IFRS to non-IFRS**

In USDm, except EPS	Q1-24	Q1-23
IFRS net earnings	32.3	30.6
Share-based payments	10.4	9.1
Amortisation of acquired intangibles	10.8	11.1
Restructuring / M&A related costs	5.3	3.8
Taxation	(5.1)	(4.5)
Net earnings for non-IFRS EPS	53.8	50.1
No. of dilutive shares (m shares)	73.2	72.2
Non-IFRS diluted EPS (USD)	0.73	0.69

### **Non-IFRS definitions**

### **Non-IFRS adjustments**

#### **Share-based payment charges**

Adjustment made for shared-based payments and social charges

#### **Deferred revenue write-down**

Adjustments made resulting from acquisitions

#### **Discontinued activities**

Discontinued operations at Temenos that do not qualify as such under IFRS

### **Acquisition / Investment related finance cost**

Mainly relates to acquisition & investment related financing expenses and fair value changes on investments

### **Amortisation of acquired intangibles**

Amortisation charges as a result of acquired intangible assets

### **Restructuring / M&A related costs**

Costs incurred in connection with a restructuring programme or other organisational transformation activities planned and controlled by management, or cost related mainly to advisory fees, integration costs and earn out credits or charges. Severance charges, for example, would only qualify under this expense category if incurred as part of a company-wide restructuring plan

#### **Taxation**

Adjustments made to reflect the associated tax charge mainly on deferred revenue write-down and amortization of acquired intangibles, fair value changes on investment and on the basis of Temenos' expected effective tax rate

### Other

### **Revenue visibility**

Visibility on revenue includes a combination of revenue that is contractually committed and revenue that is in our pipeline and that is likely to be booked, but is not contractually committed and therefore may not occur.

#### **Constant currencies**

Prior year results adjusted for currency movement

### Like-for-like (LFL)

Adjusted prior year for acquisitions and movements in currencies

#### SaaS

Revenues generated from Software-as-a-Service

### **Subscription**

Revenue from software sold on a subscription basis. License and Maintenance are recognized separately, with the License obligation reported as Subscription under Total Software Licensing.

#### **Term license**

Revenues from sale of on-premise software license on a fixed term or perpetual basis. License and Maintenance are recognized separately, with the License obligation reported as Term License under Total Software Licensing.

### **Annual Recurring Revenues (ARR)**

Annualized contract value committed at the end of the reporting period from active contracts with recurring revenue streams. Includes New Customers, upsell/cross-sell, and attrition. Excludes variable elements.

### **Product Revenues**

Revenues from Total Software Licensing and Maintenance combined i.e. Total revenues excluding services revenues

### Financial metrics definitions and reporting



# Thank you

temenos